

Remote Access CD How To

1. Make sure that your computer is connected to the Internet.
2. Place the Remote Access CD into your computer. It should auto-run. If it doesn't, on a PC, go to *My Computer*, right click on the CD and choose "Explore." Double click on the tutor client icon. On a Mac, double click the CD icon on your desktop and then double click on the tutor client icon.
3. If you receive messages from security software asking if you should allow Java or Cognitive Tutor access, choose allow or unblock depending on the question posed.
4. The next screen you see should look like this:

Enter Host and Port for your Remote LMS Server

Please enter the host (IP or name) and port for your Remote LMS server.

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Remote LMS Host Name: LMS2007.carnegielearning.com

Port: 80

Proxy Configuration

Please specify the host and port for your proxy server, if one is required.
If you don't have a proxy server or aren't sure, choose **No Proxy**.
Please ask your network administrator for help if you cannot connect and don't know what to enter here.

No Proxy Http Proxy Socks Proxy

Proxy Host: ()

Proxy Port: ()

Proxy Username: ()

Proxy Password: ()

Cancel OK

5. If information is missing, the following values should be placed in their appropriate boxes:

LMS host: lms2007.carnegielearning.com
LMS port: 80

Leave it set to "No Proxy."

6. You'll then be asked for your school ID:

Enter your school ID, then press OK

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School ID

Cancel OK

Your School ID is: Somerset ACP-33029

Enter the ID exactly as you see it above.

7. Once this is inputted, you'll be asked for your username, which will be the same as what you use at school.

Please contact Customer Support with any questions or concerns. We can be reached by email at help@carnegielearning.com or by phone at 1-888-851-7094, Option 3.

Support hours are:
Monday-Friday 8:00am-9:00pm EST